



FOREST HILL HOUSE

CARE HOME
WITH NURSING

A HOME OF DISTINCTION

t: 01202 631741

Forest Hill House is a truly magnificent country manor set in 15 acres of gardens and woodlands and situated within an area of outstanding natural beauty with far reaching views over Poole Bay and the Purbecks. This tranquil setting provides an atmosphere of total relaxation yet the house is conveniently situated within a few minutes travelling distance from Bournemouth, Poole, the Purbecks, Blandford, Wimborne, Ferndown and Broadstone.

The Care Home is registered with the Care Quality Commission (CQC) to provide 36 nursing places. The registered providers and managers share a range of professional management and nursing qualifications. The Home has had Investors in People (IIP) accreditation. The staff have relevant professional nursing and Qualification and Credit Framework (QCFs) where appropriate.

Forest Hill House is a member of the Registered Nursing Homes Association (RNHA) and is able to display the Blue Cross insignia. The Home was also previously accredited as a Practice Development Unit having worked closely with Leeds University and the Local Health Authority to achieve this status.

“Your care and helpfulness was
second-to-none and I thank you
from the bottom of my heart...”

The Accommodation comprises mainly single, colour co-ordinated rooms with private en-suite facilities supplemented by a selection of companion rooms. For the added comfort of clients, two spacious lounges are provided, the principal lounge being oak panelled and facing south across the lawns. There is a separate dining room and a large bright conservatory which overlooks the picturesque paved woodland terrace. As you would expect from a nursing home of this quality there is a comprehensive range of facilities and equipment for clients of all dependencies. An attendant passenger lift ensures easy access between floors.

Gold Standards Framework (GSF) All Royal Bay care homes are dedicated to achieving the highly regarded Gold Standards Framework with several achieving full accreditation and others within the programme working towards accreditation. The Gold Standards Framework provides quality end of life care for our residents. Forest Hill has achieved ‘Beacon Status’, the top award.



What We Believe A Home Should Be:

- *Where each person is an individual.*
- *Where there are no unnecessary rules and regulations.*
- *Where dignity, peace and comfort take priority.*
- *Where companionship, interest and activity flourishes.*
- *And where people are supported to lead the fullest possible lives.*

What We Can Offer

The Amenities of the house include services such as hairdressing, chiropody and physiotherapy. Personal laundry is included in the weekly fees. Each room is equipped with a modern 'Nurse-Call' terminal.

Forest Hill House is happy to accommodate both long and short stay clients of all age groups in the following categories: Convalescent, Post-Operative, Medical, Geriatric and Terminal. We have close links with the MacMillan Nurses and the local General Practitioners, Hospitals and Social Services Care Managers.

Clients are welcome to bring their personal own effects subject to space limitations.

Visitors are most welcome at all reasonable hours

"It is a testament to your skill and loving care that made her life with you so comfortable and content."

Lifestyle

Residents are encouraged, wherever possible, to live their lives independently. We promote a good quality of life for all our Residents and help them to remain active for as long as possible and participate in as many activities as they are able to manage, subject to their own limitations. We welcome both long and short stay, including respite, residents, whether privately funded, assisted by Social Services or the NHS. We also cater for any special dietary requirements.

Our Commitment

We at Royal Bay are committed to being as transparent as we can. We are open to offer any advice or answer any questions about any of our care practices, standards or regulations. We always aim to exceed the expectations of the regulatory body (CQC).

Your Next Step

The Home Manager will be most happy to welcome you to the home for an inspection and discussion, without obligation, prior to a possible placement. We will also offer impartial advice if requested.

We pride ourselves on maintaining our recognised high standards at relatively modest fee levels.

How To Find Us:



Please give us a ring now to speak to our Manager for more information and discuss how we can help.

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